



eccentex HyperAutomation Cloud

The future of Business Automation **AppBase®** - A Generative AI enabled Application Development Platform

Recent analyst studies highlighting that leading enterprises reconsidering their application development and business automation strategies and moving from "buy" to "build" approach.

Leaders need to rethink how to gain speed and agility without establishing tight dependences to solution providers or IT/system integrators.

Buying a solution often comes with multiple challenges, such as:

Dependency on Solution Providers and Their Tools

Facing limitation in flexibility, development speed, knowledge and resources, and need to align the business processes with the capabilities of the tool(s) rather than adjust the tool to support the optimal business processes.

Slowing down innovation

Innovation should be driven by customer needs and business strategy. High dependency on 3rd party tools or partners adding unnecessary delays to time to market and revenue recognition.

Lost Opportunities

Competitors without these dependencies harvest the market earlier and maximize their profit on product/service whitespaces.

Customer Experience Erosion

Unsatisfied customer needs, outdated products, complicated business processes, high operation cost makes your most valued customers an easy target for your innovative competitors, and once they move, they might never come back.

Eccentex AppBase No-Code / Low-Code Platform help you to

Digitize



Simplify



Automate



your business processes and create an AI Enabled Enterprise

Eccentex **AppBase®** is an award-winning application development platform for Business Automation and Customer Service modernization.

This unified development suite of GenAI, Low-code / No-code application builders includes vertical templates for case & task management, proactive customer engagement, appointment scheduling, smart knowledge base, task routing, SLA management and seamless integration with major 3rd party applications, homegrown systems, and much more.

Eccentex AppBase unites all business automation capabilities required to deliver seamless, end-to-end connected customer experiences across your entire organization.

In summary, **Eccentex AppBase*** is a low-code / no-code application development platform that enables you to generate, fine-tune and integrate your own business application without heavy IT or system integrator support.

[Learn more ▶](#)

[Watch the demo ▶](#)



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Key Features of

eccentex appbase

Eccentex AppBase® is a comprehensive set of business analytics tools that deployable on HyperAutomation Cloud.

It brings advanced analytics capabilities, such as dynamic dashboards, event triggered alarms, performance insights, KPI and other business metrics tracking to your mission-critical solutions and empowering every user with true business intelligence. Breaks down data silos by connecting and blending process data with real-time engagement data across your enterprise, from core applications through 3rd party integrations.



Custom Reports

Build dashboards from scratch and customize them with metric you want and decide how you want to view them.



Drag-and-Drop Designer

Create free-form dashboards in any grid or layout then create engaging experiences by adding headers, text, images, URLs and more.



Self-Service BI

Enable users to create personal or shareable dashboards using only data they are authorized to use.



SQL Editor

Explore your data using SQL and rapidly iterate through queries, which can be shared among users and used across visualizations.



Dashboard Sharing

Publish dashboards across teams or share with specific co-workers through permanent links, email or screenshots.



Role-based Access Control (RBAC)

Manage who has access to which datasets, dashboards, standard actions and admin tasks with preconfigured and custom roles.



Scheduled Reports

Provide a snapshot of a dashboard and send it by email along with a link that enables recipients to log in and explore it directly in their browser.



Multiple Data Sources

Get the full picture by blending in-platform results with a variety of data sources like SQL and NoSQL databases, spreadsheets, and data warehouses.



Semantic Layer

Expand and maintain trusted, curated datasets with human-friendly names and "last miles transformations" that will help non-technical teams build better visualizations.



Predictive Analytics

Forecast future trends and patterns with built-in time series forecasting, smoothing, rolling averages and seasonality adjustment.



Curated Data Sets

Define views with isolation keys to filter analysis and results to only the segments of data that users need to see.



Row Level Security (RLS)

Exert a granular level of control over who can query and view specific datasets and records.

