



eccentex HyperAutomation Cloud

Eccentex Court Case Management

The **Eccentex Court Management Solution** is designed to modernize court operations, streamline case administration, and enhance access to justice. Built on the Eccentex AppBase platform, the solution enables courts to efficiently manage the full lifecycle of court cases while improving transparency, collaboration, and service delivery for judges, clerks, attorneys, and the public.

Major Capabilities of the Solution

End-to-End Case Lifecycle Management

The solution supports end-to-end judicial process—from case initiation and intake through hearings, rulings, enforcement, and closure. Courts can configure workflows for civil, criminal, family, probate, and specialty courts, ensuring that each case type follows standardized yet flexible procedures. Automated routing, task assignments, and deadlines help reduce manual effort and ensure compliance with statutory and procedural requirements.

Low-Code Configuration and development for Rapid Adaptability

Leveraging Eccentex's low-code architecture, courts can quickly adapt processes, forms, and business rules without extensive custom development. This allows judicial organizations to respond rapidly to legislative changes, policy updates, or operational reforms while minimizing dependency on IT resources and reducing long-term costs.

Digital Case Intake and Intelligent Document Processing

The platform enables secure electronic filing, handling of digital forms, and embed a centralized document management. All case-related documents, evidence, transcripts, and correspondence are stored in a unified, searchable repository with robust version control and audit trails. This eliminates paper-based inefficiencies and ensures that authorized stakeholders always have access to accurate, up-to-date information.

Scheduling, Calendaring, and Resource Management

Integrated scheduling tools manage court calendars, hearings, judge assignments, and courtroom resources. Automated notifications and reminders help reduce continuances and no-shows, while real-time visibility into schedules improves coordination across departments and jurisdictions.

Role-Based Access and Security

The Eccentex Court Management Solution provides granular, role-based access controls to protect sensitive data and ensure compliance with judicial security standards. Judges, clerks, administrators, attorneys, and external participants each receive tailored views and permissions aligned with their responsibilities.

Public Access and Citizen Engagement

The solution supports secure public portals that allow litigants and attorneys to submit filings, check case status, receive notifications, and make payments online. By improving transparency and accessibility, courts can enhance public trust and reduce in-person visits and administrative workload.

Analytics, Reporting, and Performance Insights

Built-in dashboards and reporting tools provide real-time visibility into caseloads, backlogs, processing times, and operational performance. Court administrators can leverage these insights to improve resource allocation, measure efficiency, and support data-driven decision-making.

Seamless Integration and Scalability

Designed for interoperability, the solution integrates with existing justice systems such as law enforcement, prosecution, corrections, financial systems, and document repositories. Its scalable architecture supports courts of all sizes—from local jurisdictions to statewide court systems—while maintaining consistent performance and reliability.

With this solution our customers receiving significant improvement on multiple KPIs, such as:

30% workforce related efficiency can be gained across universal queue and blended workplaces. The solution makes the job easier and less repetitive for your most valued employees.

20% faster reaction time achieved by using a single user interface across all departments to monitor and manage all customer related queues and tasks.

10% higher employee satisfaction can be realized through unified agent experience. No need for copy and past data between different application siloes.



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*Some features may require additional subscription or service